

Report No: ES20311		PP&E Performance Overview 2023/24																					
Outcome	PORTFOLIO PLAN INDICATOR	DESCRIPTION	2019-20 TARGET	2019-20 ACTUAL	2020-21 TARGET	2020-21 ACTUAL	2021-22 TARGET	2021-22 ACTUAL	2022-23 TARGET	2022-23 ACTUAL	GOOD PERF.	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	2023-24 Projection	2023-24 TARGET	2023-24 RAG STATUS	RAG Threshold	COMMENTARY (BY EXCEPTION)	
1: We will keep Bromley safe	1A	Number of evidence packs requested from CCTV	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	100%	100%	100%	100%	100%	100%	100%	100%	95%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1B	Rapid Response interventions responded to within 2 hours (%)	100%	100%	100%	100%	100%	100%	100%	100%	100%	HIGH	3 (100%)	0 (100%)	4 (100%)	5 (100%)	3 (100%)	0 (100%)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above	
	1C	Complete all test purchases following all failed Challenge 25 test purchase which result in a sale of an age restricted product	100	97	100	100	20	20	100% Compliant Businesses	90% (From 2023/24 target is number)	HIGH	0	7	4	0	0	0	25	25 (Number)	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1D	To disseminate 25 Alerts on emerging topics including doorstep crime and scams	N/A	N/A	N/A	N/A	N/A	New KPI 22/23	25	35 (From 2023/24 target is %)	HIGH	3 (100%)	2 (100%)	2 (100%)	0 (100%)	3 (100%)	0	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
	1E	Issue HMO licenses where valid applications are received (No.)	75%	45%	100%	17.6% (3 out of 17)	100%	N/A	100%	100%	HIGH	100% (9 of 9)	100% (1 of 1)	100% (11 of 11)	100% (2 of 2)	100% (9 of 9)	100% (7 of 7)	100%	100%	GREEN	Red: more than 10% Amber: Within 10% Green: At target or above		
2: We will protect consumers	2A	Number of awareness raising events & training to groups & partners (No. of attendees)	70	72	70	5	20	20	50	1314	HIGH	7 (154)	7 (105)	6 (91)	6 (111)	2 (125)	3 (732)	50 (1200)	50 (1200)	OUTCOME	Outcome based.		
3: We will support and regulate businesses	3A	Due inspections of high-risk food businesses undertaken (% Annual Target)(Risk A and B food premises)	100% (A) 100% (B)	100% Risk A (3/3) 96% Risk B (107/111)	% to be determined by the FSA due to COVID-19	Annual Risk A - 1 Risk B 37	N/A	Risk A - 2 out of 2 - 100% Risk B - 34 out of 37- 92%	100% (Annual Target)	Risk A: 100% Risk B: 94%	HIGH	Risk A 0% (0 of 2) Risk B 11% (10 of 92)	Risk A 0% (0 of 2) Risk B 20% (19 of 92)	Risk A 0% (0 of 2) Risk B 40% (37 of 92)	Risk A 50% (1 of 2) Risk B 45% (42 of 92)	Risk A 100% (2 of 2) Risk B 50% (46 of 92)	Risk A 40% (2 of 5) Risk B 65% (60 of 92)	95%	95%	AMBER	RAG status set to Amber to review remaining 5 months of the year.	3A: Since 1st of April 2023 a further 3 businesses have received a category A rating, bringing the total number of Category A rated businesses due for the inspection to 5 in the 2023-24 inspection period. Of the 5 businesses 2 have been inspected to date and have been rated Category B and D respectively as standards in both food businesses have improved.  The team is making good progress, with 65% of the 92 category B businesses due this year completed to date. It is anticipated 100% of the due food hygiene inspections in Categories A-B will be completed by March 2024 in accordance with the Food Law Code of Practice (FLCoP).	
	3B	Inspection of UNRATED (UR) Food Businesses (FB) Childminder (CM) Low Risk Home caterers (LRHC) (% completed) (Number of inspections or closures if no longer trading)(% Annual Target)	N/A	N/A	N/A	N/A	N/A	N/A	100% (Annual Target)	UR FB = 85% UR CM = 0%	HIGH	UR FB = 18% (22 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 24% (29 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 37% (45 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 52% (63 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 88% (106 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	UR FB = 90% (108 of 120) UR CM = 0% (0 of 334) UR LRHC = 0% (0 of 75)	100%	95%	AMBER	RAG status set to Amber to review remaining 5 months of the year.	3B: The team is making good progress toward completing the 120 unrated food businesses with 90% completed to date. It is anticipated 100% of the due hygiene inspections of unrated food businesses will be completed by March 2024.  Regarding the 334 unrated home-based childminders (UR CM) and 75 low risk home caterers (LRHC), a food safety contractor will be engaged to complete these outstanding inspections with the proposed contract being put out to Tender in the next quarter (Update Note - the Tender process is now live and will close in mid November). These inspections will be completed in business year 2024-25. (Update Note - The Food Standards Agency (FSA) have been provided with a copy of the Member approved Food Plan and have approved LBB's approach).	
4: We will protect and improve the environment through custodianship and effective and responsible enforcement	4A	Completed cases where investigations of breaches of planning control are identified (%) (outcome)	100%	96%	N/A	100%	N/A	N/A	100%	100%	OUTCOME	93%	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	Awaiting Data	100%	100%	OUTCOME	Awaiting Data		